



Discussion topics

1. Which are the top 5 processes or public services in your administration that would benefit from improved decision making or from more efficient and personalised ways of interacting with citizens and businesses.
2. Have you experimented with emerging technology pilots? If so, which are the main lessons learnt? What works and what not.
3. Do you have access to the right talent for implementing new solutions with emerging tech? What are the most scarce resources?
4. Have you considered the ethical and legal implications of emerging tech, e.g. on privacy? How is the situation in your country?
5. Do you see a link between data analytics, AI, ... and data management/governance?